

# A Little About Us...

Canon USA sent out questionnaires to our clients,  
this is what they had to say about us.

## Question 1.) How would you rate your overall satisfaction with your Canon product(s)?

Overall Satisfaction Rating 8.59

Datamax of Arkansas Customers - Overall Satisfaction Rating 8.59

Overall Satisfaction	Not At All Satisfied		Somewhat Dissatisfied		Somewhat Satisfied		Very Satisfied		Extremely Satisfied	
	1	2	3	4	5	6	7	8	9	10
How would you rate your overall satisfaction with your Canon products?										
	1%		1%		5%		36%		57%	

## Question 2.) How likely would you be to continue using Canon products?

Overall Rating 8.66

Datamax of Arkansas Customers Rating 8.93

Overall Likelihood NL-21	Not At All Likely		Very Unlikely		Somewhat Likely		Very Likely		Extremely Likely	
	1	2	3	4	5	6	7	8	9	10
How likely would you be to continue using Canon products?										
	.5%		1%		5%		28%		66%	

## Question 3.) When your company is ready to purchase another document imaging product, how likely would you be to purchase or lease a Canon product?

Overall Rating 8.58

Datamax of Arkansas Customers Rating 8.96

Overall Likelihood NL-21	Not At All Likely		Very Unlikely		Somewhat Likely		Very Likely		Extremely Likely	
	1	2	3	4	5	6	7	8	9	10
When your company is ready to purchase another document imaging product, how likely would you be to purchase a Canon product?										
	1%		2%		8%		30%		59%	

## Question 4.) When your company is ready to purchase another document imaging product, how likely would you be to purchase or lease a Canon product?

Overall Rating 8.61

Datamax of Arkansas Customers Rating 8.96

Overall Likelihood NL-21	Not At All Likely		Very Unlikely		Somewhat Likely		Very Likely		Extremely Likely	
	1	2	3	4	5	6	7	8	9	10
How likely would you be to recommend Canon to a friend or business associate?										
	1%		1%		6%		29%		63%	