



## A QUICK OVERVIEW OF MAXCARE BENEFITS

# 8 key areas MaxCare has YOU covered

From MFP's to IT ... We're the **ONE** company that can do it all.

## 1 Office Equipment

**imageCare™** – Service and Support for Copiers, Multifunction Print (MFP) Devices, and Digital Production Systems.

- Produce faster, more affordable high-quality color output
- Regain control over Production Print by bringing it in-house
- Utilize time-saving document and job workflow automation
- Leverage a variety of powerful MFP device security controls
- Experience Fanatical Service™ regarding response/resolution

## 2 Print Management

**printCare™** – Managed Print Services for Optimizing Print Device Deployment and Print Output Costs.

- Free up valuable IT resources and time spent on printers
- Identify organizational-wide print expenditures
- Track print activities to control both user behavior and costs
- Empower users with authorized and secure BYOD printing
- Ensure end-to-end security of all print jobs and devices

## 3 IT Network Management

**techCare®** – Managed Network Services and IT Consulting.

- Leverage multi-layered approach to network security
- Expect longer-term IT infrastructure stability
- Experience more responsive, team-based issue resolution
- Insulate from IT staff over-reliance or turnover
- Refocus on more strategic, business-specific IT initiatives

## 4 In-House Leasing

**leaseCare™** – Datamax Leasing Services and Technology Acquisition Strategies.

- Free up valuable IT resources and time spent on printers
- Identify organizational-wide print expenditures
- Track print activities to control both user behavior and costs
- Empower users with authorized and secure BYOD printing
- Ensure end-to-end security of all print jobs and devices

## 5 VoIP Phone Systems

**commCare™** – Managed Services for Secure Cloud-based Unified Business Communications.

- Save up to 50% on phone bills (vs. traditional provider)
- Benefit from 99.999% financially-backed uptime SLAs
- Simplify scaling & management w/ user-friendly admin panel
- Embrace workforce mobility with anywhere, anytime access
- Ensure business continuity with utilization of mobile applications

## 6 Document Management

**docCare™** – Project Management Services for Content, Document Management and Workflow.

- Input and access information instantly from anywhere
- Automate and streamline critical workflow processes
- Lock down sensitive documents with security access controls
- Make quicker, better-informed decisions
- Collaborate more effectively via the cloud

## 7 Advanced Device Support

**connectCare™** – Connectivity, Installation and Training Support Services for Network-Connected Print Devices and Software Enablers.

- Acquire full device functionality familiarization
- Leverage advanced device installation and training
- Receive device driver installation and training
- Benefit from software enabler installation and training
- Ensure uptime with ongoing Help Desk remediation support

## 8 Cloud Migration

**cloudCare®** – Managed IT Infrastructure and Applications in the Cloud.

- Migrate local infrastructure and applications to Cloud Servers
- Reduce startup, infrastructure and IT administration costs
- Manage and control information across your organization regardless of how they are accessed
- Maintain compliance with robust security and auditing features
- Enjoy training on applications via Online TechCare® University



## Our Customers say it best...

When asked, “how likely would they recommend Datamax to a friend or colleague,” our customers have scored us an average of 9.7 since 2012. That equates to an impressive 92.9 Net Promoter Score®.



Scale: 1-10 (10 being the highest)



“We have used Datamax since 2007 for our in-house production equipment, including a leased multi-function copier and a purchased wide-format plotter. Datamax **did a great job of presenting options that worked with our budget** as well as our existing and projected printing needs.”

**Brown Engineers**



“They have always been **very responsive to any requests for service or additional information or technical support** even if it meant coming back out to our office to walk through a process with us.”

**Lewis Architects Engineers**



“We appreciate their **“whatever it takes”** attitude and recommend Datamax without reservation.”

**North Pulaski Baptist Association**

### Your Datamax Arkansas Locations...

Datamax Inc. (Little Rock), 7400 Kanis Road, Little Rock, AR 72204  
 Datamax Inc. (Hot Springs), 317 3rd Street, Hot Springs, AR 71913  
 Datamax Inc. (Fort Smith), 622 N. 11th Street, Fort Smith, AR 72901  
 Datamax Inc. (El Dorado), 106 W. Main Street, Suite 408, El Dorado, AR 71730

Main Phone: (501) 603.3000 | [www.datamaxarkansas.com/contact](http://www.datamaxarkansas.com/contact)

