

# complianceCare



## MANAGED COMPLIANCE SERVICES FOR HEALTHCARE ORGANIZATIONS

POWERED BY DATAMAX + ALL COVERED.

➤  
**\$408**  
*per record*

The cost of a healthcare data breach was \$408 per record – higher than any other industry and nearly 3 times the cost of an average breach.  
— 2018 Ponemon Institute Report

The well-being and safety of sensitive patient health information depends predominantly on your organization's immunity / defense against ongoing threats like Ransomware and Malware, Phishing attacks, employee negligence and many other emerging risks. A long-term, multi-layered Compliance and Security Plan is essential.

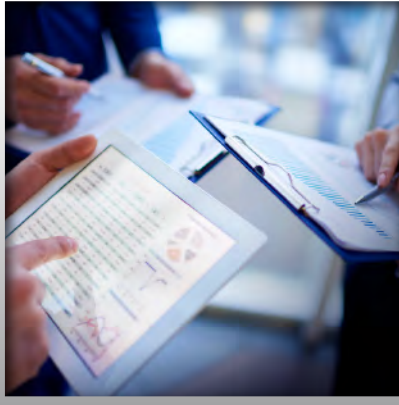
Datamax and the All Covered Healthcare compliance team can help you meet the security and compliance challenges of the contemporary world. To do so, we'll collaborate with you on a comprehensive threat assessment and we'll work with you to protect your data without straining your staff or your budget. Training, education, expertise, and communication are the tenets of our HIPAA assessment. We help you comply with personal data privacy standards and security requirements.

**Visualize** the full scope of internal and external security vulnerabilities. **Navigate** through the critical Security Risk Analysis, and continue your journey by constructing and managing a long-term compliance framework. **Reinforce** policies and procedures with visual intelligence and workforce education.

We've got HIPAA Compliance covered!



HIPAA Academy



### QUESTIONS TO CONSIDER:

- *Do you have a compliance portal with dashboard wherein able to view your assets, controls, policies, vulnerabilities and Business Associate Agreement (BAA) compliance?*
- *If you engage with third party suppliers, are they complying with HIPAA as per your BAA?*
- *Does your current system alert on renewing BAA with the third party suppliers?*
- *If a data breach occurs can you demonstrate that appropriate security controls, policies and procedures were in place?*
- *Do you know all the assets connected to your network (wired/wireless) including medical devices and their vulnerabilities?*
- *Do you have ongoing HIPAA and security awareness training?*
- *Do you monitor your policies and procedures with audit log-on changes?*
- *If a breach occurs do you have a reliable and tested mechanism to contact patients and execute a breach notification?*

## ASSESS YOUR COMPLIANCE

### THE RISK ANALYSIS

The Risk Analysis is the foundation of any effective HIPAA Compliance Plan. This process helps you identify, document, and analyze threats and related vulnerabilities that may be exploited and impact the confidentiality, integrity, or availability of electronic protected health information (ePHI).

Compliance mandates & information security standards always require that this analysis be performed regularly. You'll learn what the scope and schedule should be for such an exercise.

HIPAA, HITECH Breach Notification and Merit-based Incentive Payment Systems (MIPS) require health organizations to conduct or review their security risk analysis, implement security updates as necessary and identify security deficiencies. A thorough risk analysis includes:

- **Data collection on document workflow**
- **Identification of potential risks and threats**
- **Assessment of current security measures**
- **Determination of the likelihood of security threats**
- **Determination of the level of risk**
- **Final documentation of risk assessment**

In addition, the Office of Civil Rights (OCR) requires that covered entities and business associates identify vulnerabilities to electronic Patient Health Information that is collected, stored, processed or transmitted.

### THE TECHNICAL VULNERABILITY ASSESSMENT

By performing a Technical Vulnerability Assessment, a component of the Risk Analysis, we can analyze your document workflow to pinpoint possible internal and external security weaknesses. This Technical Vulnerability Assessment addresses both HIPAA and HITECH mandates for establishing and prioritizing compliance efforts and identifying security gaps.

A Technical Vulnerability Assessment supports several distinct components, including:

- **External assessment**
- **Internal assessment**
- **Firewall assessment**
- **Wireless assessment**
- **Social engineering assessment**
- **Penetration testing**

Our assessment methodology will ensure an efficient, effective security audit based on current HIPAA regulations and the Office of Inspector General (OIG) current year work plan.



# ASSURE YOUR COMPLIANCE

Under our Managed Compliance Services Program, we will fully arm your healthcare organization for your compliance and security journey ahead, beginning with the HIPAA-mandated Risk Analysis. In preparing your organization for long-term security peace of mind, we'll help identify an array of potential risks, build a stable compliance framework that offers visibility into specific risks, as well as enable your organization with robust workforce training to shore up internal security liabilities.

With Managed Compliance Services, your blanket of support extends beyond your crucial Security Risk Analysis. Access to a Compliance Portal enables your organization to maintain policies and procedures with an audit log, as well as track potential threats with an ongoing vulnerability scan and compliance dashboard. Our team will also conduct a yearly HIPAA Risk Assessment & review of policies and procedures. As attacks get harder and harder to decipher, a Ponemon Institute survey reports that the majority (65%) of CISOs thought a careless employee would be the cause of a breach. Establishing clear, universal internal communication standards across your organization, as well as extensive employee training both onsite and online, are major components to program. **Datamax and All Covered offer three support level options to help you complete your compliance journey.**



**All Covered**   
IT SERVICES FROM KONICA MINOLTA / HEALTHCARE

## 1 MANAGED COMPLIANCE SERVICES (BEST OPTION)

- **Yearly** HIPAA Risk Assessment & review of policies and procedures
- **Monthly** Review of vulnerability scan and report by Compliance Team
- Compliance Portal access for maintaining policies and procedures with audit log, ongoing vulnerability scan and compliance dashboard mapping against the required controls
- **Monthly** remediation report based on gap analysis
- Online & Onsite Training on security and HIPAA for employees
- Ability to add additional compliance framework like ISO 27001-27002, NIST 800-63, NIST CSF and C2M2 PCI DSS, FFIEC



## 2 ONE-TIME RISK ASSESSMENT WITH PORTAL

- **One-time** HIPAA Risk Assessment & review of policies and procedures
- Compliance Portal access for maintaining policies and procedures with audit log, ongoing vulnerability scan and compliance dashboard mapping against the required controls
- **One-time** Remediation Report after HIPAA Assessment




## 3 ONE-TIME RISK ASSESSMENT

- **One-time** HIPAA Risk Assessment & review of policies and procedures
- **One-time** Remediation Report after HIPAA Assessment



### KEY ADVANTAGES:

- Meet "ALL" compliance challenges
- Avoid heavy costs of data breach
- Guard against potential disruption
- Maintain active view of vulnerabilities
- Train staff on best practices
- Establish consistent policies
- Generate robust compliance reporting
- Protect data without straining staff

  
**78%**

According to HealthIT Security, "78 percent of healthcare providers reported that they experienced a healthcare ransomware or malware attack in 2017."



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## ADDITIONAL SERVICES:

### FROM DATAMAX + ALL COVERED.

**HIPAA Gap Assessment:** Not ready for Risk Analysis just yet? Though this is not a prescribed requirement under HIPAA, this high-level analysis is often the first step healthcare organizations take when assessing their compliance.

**Corrective Action Plans:** Has your facility been identified as noncompliant, either through complaint investigation or audit? Datamax + All Covered can assist your organization through the course of your Corrective Action Plan to bring you back to HIPAA Compliance standards. A Corrective Action Plan could require one or all of the following actions within a specific deadline:

- ePHI risk analysis
- ePHI encryption (on all devices)
- Documentation of policies & procedures related to privacy, security, & breach notification
- Workforce training

**Privacy and Security Policy Reviews:** We can guide your organization in necessary privacy and security policies needed to be adopted and enforced internally.

**HIPAA Training:** Employee negligence continues to be a top concern among healthcare executives. Our training can help communicate risk types and risk levels universally so that employees clearly comprehend the meaning behind a varying nature of threats.

## CERTIFIED HIPAA PROFESSIONALS

In partnering with Datamax on your compliance and security journey, you'll be working exclusively with HIPAA Certified Professionals (CHPs). These healthcare-specific experts have completed a training program that produces in-depth comprehension of HIPAA regulations, Privacy and Security policies, procedure development and maintenance, as well as transaction code sets.



### Enroll with Managed Compliance Services today!

To request information or to sign up, please call or visit us at [www.datamaxarkansas.com/managed-compliance-services](http://www.datamaxarkansas.com/managed-compliance-services). For quick access, please scan our QR Code.



## NEED ADVANCED IT SUPPORT?

Please ask us about our TechCare® + TechView® programs for advanced IT and network management support. **From imaging technology to information technology support...We've got IT Covered.**