

# **Financial Services**

Financial institutions consistently express to us the following challenges: How do we streamline processing workflows, improve security to safeguard financial records, ensure compliance with regulatory demands, and maximize valuable IT resources? Datamax's technology portfolio addresses such challenges by lowering costs, automating processes, and improving communication between bank officers, consumers, shareholders and regulatory agencies. *Count on Datamax to maximize the technology that matters!* 

#### Datamax can help you:

- free up time and increase productivity through easy-to-use enhanced document and imaging workflow solutions,
- scan, index, distribute, and automate approval steps in your loan process,
- access client and financial transaction records immediately, to help branch representatives and home office staff work together more effectively to deliver better, faster client service,
- integrate document and content management with CRM systems and other business-critical applications, *and*
- address evolving regulatory and compliance demands; deploy a multilayered IT security strategy to safeguard client financial records.

Through relevant technology advisory and total solution deployment, we help financial institutions "go vertical" by maximizing their workflow processes, communications, and bottom line.





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When asked, "how likely would they recommend Datamax

to a friend or colleaque," our customers have scored us a **9.7** since 2012.

Scale: 1-10 (10 being the highest) Source: Net Promoter Score® System Surveys Completed: 10,000+ Actual NPS® since 2012: 92.7

Datamax Inc. - El Dorado El Dorado, AR | 870.444.2537

**Datamax Inc. - Fort Smith** Fort Smith, AR | 479.782.5546

**Datamax Inc. - Hot Springs** Hot Springs, AR | 501.624.4496

Datamax Inc. - Little Rock Little Rock, AR | 501.603.3000

Datamax Inc. - Texarkana Texarkana, TX | 903.336.6715

#### Other Locations:

**Datamax Inc. - Dallas/Fort Worth** Coppell, TX | 972.432.2300

**Datamax Longview** Longview, TX | 903.758.2679

Datamax Inc. - Lufkin Lufkin, TX | 936.699.4455

**Datamax Inc. - Sulphur Springs** Sulphur Springs, TX | 903.885.3375

Datamax Inc. - Tyler Tyler, TX | 903.939.2255

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## Advantages You'll Realize.

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#### **Document/Client Security**

Utilize advanced security and forensic tools—identifying the who, what, when and where of any financial document activity. From job overwrite to hard disk drive encryption and lock, leverage robust MFP functionality to protect financial records and Personal Identifiable Information (PII).



#### **Regulatory Compliance**

Simplify compliance with PCI Data Security Standards, Sarbanes-Oxley Act and other federal, state and local statutes. Leverage IT tools and capabilities to ensure successful audits and to avoid costly penalties.



#### **Workflow Management**

Improve productivity and reduce time with customized and integrated workflows that combine multiple tasks into single processes. Accelerate transaction approvals and minimize delays with workflow automation, distributed capture and other business process optimizations.



#### **Electronic Document Management**

Increase productivity by automatically converting scanned images to editable documents, in multiple file formats, directly from an MFP device.



#### **Cost Reduction and Management**

Eliminate expensive pre-printed banking forms, minimize the need for multiple fax lines, and control print costs through enforceable print policies.

### Services We Offer.



#### **Unified Communications as a Service (UCaaS)**

Datamax's UCaaS unifies finance-related channels for communicating and conducting business - phone system, team chat and messaging, video conferencing, file collaboration and more - under one manageable, reliable, and secure platform.



#### **Network Management**

Leverage comprehensive network services featuring **TechCare**® Managed IT Services, Cloud Services, Information Security Services, and TechCare® **University** User Training for IT specific initiatives—all supported by 24/7 **TechView**® remote help desk support.



#### **Print Management**

Optimize your print output through best-in-class print technology and the industry's most responsive approach to managed print services— **PrintCare**<sup>™</sup>. All supported 24/7 by **PrintView**<sup>™</sup>—remote access for printing and connectivity.



To request more information, client references, or schedule an appointment, please give us a call or visit us at www.datamaxarkansas.com/govertical. For quick access, please scan our QR Code.