

# **Healthcare Services**

Datamax understands the challenges facing the healthcare arena today. Our technology portfolio addresses such challenges by lowering costs, automating processes, and improving communication between doctors, hospitals and patients. We provide the freedom to focus valuable budgets on delivering real health care—not just administering it. *Count on Datamax to maximize the technology that matters!* 

#### Datamax can help you:

- implement electronic medical forms and workflow to alleviate broken or manual paper processes and reduce expense,
- simplify admissions and discharge document workflows to improve staff productivity and reduce patient wait times resulting in better HCAHP survey scores,
- streamline your EMR experience through seamless HL7 scanning integration—reducing the steps required to scan and index documents to a patient's chart,
- track all print, scan and fax activities on MFPs and quickly mitigate any unauthorized access to sensitive patient healthcare information, and
- protect patient health information through best practices regarding your Business Associate Agreements, the latest copier/MFP security measures, and a multi-layered, proactive Managed IT Services engagement.

Through relevant technology advisory and total solution deployment, we help healthcare providers "go vertical" by maximizing their business processes, communications, and bottom line.

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## go Vertical. healthcare



When asked, "how likely would they recommend Datamax to a friend or colleague," our customers have scored us a **9.7** since 2012.

9.7

Scale: 1-10 (10 being the highest)
Source: Net Promoter Score® System
Surveys Completed: 10,000+
Actual NPS® since 2012: 92.7

**Datamax Inc. - El Dorado** El Dorado, AR | 870.444.2537

**Datamax Inc. - Fort Smith** Fort Smith, AR | 479.782.5546

**Datamax Inc. - Hot Springs** Hot Springs, AR | 501.624.4496

**Datamax Inc. - Little Rock** Little Rock, AR | 501.603.3000

**Datamax Inc. - Texarkana** Texarkana, TX | 903.336.6715

#### Other Locations:

**Datamax Inc. - Dallas/Fort Worth** Coppell, TX | 972.432.2300

Datamax Longview Longview, TX | 903.758.2679

Datamax Inc. - Lufkin Lufkin, TX | 936.699.4455

**Datamax Inc. - Sulphur Springs** Sulphur Springs, TX | 903.885.3375

**Datamax Inc. - Tyler** Tyler, TX | 903.939.2255

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## Advantages You'll Realize.



#### **Enterprise Content Management**

Combine enterprise control with departmental flexibility to centrally and securely manage your content—providing a critical complement to HIS, EMR and other clinical and back-office applications.



#### **Privacy and Security Management**

Deploy privacy and security solutions and services developed specifically to comply with the many regulatory requirements established by HIPAA and HITECH.



#### **HIPAA Compliance Risk Assessment**

How vulnerable is your facility? Just as the HIPAA Security Rule mandates, conducting a thorough cyber security risk assessment is a critical step in safeguarding protected health information and avoiding steep fines.



#### **Workflow Management**

Optimize productivity and reduce medical labor costs with customized and integrated workflows that combine multiple tasks into single processes.



#### **Cost Reduction and Management**

Eliminate expensive pre-printed medical forms, minimize the need for multiple fax lines, and control print costs through enforceable print management policies.

### Services We Offer.



#### **Unified Communications as a Service (UCaaS)**

Datamax's UCaaS unifies healthcare-related channels for communicating and conducting business - phone system, team chat and messaging, video conferencing, file collaboration and more - under one manageable, reliable, and secure platform.



#### **Network Management**

Leverage comprehensive network services featuring **TechCare**® Managed IT Services, Cloud Services, Information Security Services, and **TechCare**® **University** User Training for IT specific initiatives—all supported by 24/7 **TechView**® remote help desk support.



#### **Print Management**

Optimize your print output through best-in-class print technology and the industry's most responsive approach to managed print services— **PrintCare™**. All supported 24/7 by **PrintView™**—remote access for printing and connectivity.



To request more information, client references, or schedule an appointment, please give us a call or visit us at www.datamaxarkansas.com/govertical. For quick access, please scan our QR Code.