## We work with:

**City/County/State Governments**
**Regulatory Services**
**Protective Services**
**Courts of Law**
**Public Safety**
*(and others)*

## datamax

## goVertical.® government

# State & Local Government

Datamax understands the challenges facing state & local governments today. Our technology portfolio addresses "*do more with less*" challenges by lowering costs, automating processes, and improving communication between staff, elected officials, and citizens. We provide the freedom to focus on delivering top quality public services—with smaller budgets and smaller staff counts. ***Count on Datamax to maximize the technology that matters!***

## Datamax can help you:

- enable citizens to gain online access to public records, agendas and minutes as well as improving internal distribution,

- automate government HR onboarding, simplify human capital management and securely manage personnel records,

- protect sensitive employee information (SSNs, HR Records, etc.) with a multi-layered, Managed IT Services engagement.

- implement electronic government forms and workflows to alleviate broken or manual paper processes and reduce expense, *and*

- exchange information with other government agencies and constituents, leveraging comprehensive of DoD 5015.2-Certified Records Management security capabilities to protect information from unauthorized access or release.

Through relevant technology advisory and total solution deployment, we help state and local governments *"go vertical"* by maximizing their business processes, communications, and budgets.

creating
**raving
fans**™

# datamax

# goVertical® government

9.7

When asked, "how likely would they recommend Datamax to a friend or colleague," our customers have scored us a **9.7** since 2012.

*Scale:* 1-10 (10 being the highest)
*Source:* Net Promoter Score® System
*Surveys Completed:* 10,000+
*Actual NPS® since 2012:* **92.7**

**Datamax Inc. - El Dorado**
El Dorado, AR | 870.444.2537

**Datamax Inc. - Fort Smith**
Fort Smith, AR | 479.782.5546

**Datamax Inc. - Hot Springs**
Hot Springs, AR | 501.624.4496

**Datamax Inc. - Little Rock**
Little Rock, AR | 501.603.3000

**Datamax Inc. - Texarkana**
Texarkana, TX | 903.336.6715

### Other Locations:

**Datamax Inc. - Dallas/Fort Worth**
Coppell, TX | 972.432.2300

**Datamax Longview**
Longview, TX | 903.758.2679

**Datamax Inc. - Lufkin**
Lufkin, TX | 936.699.4455

**Datamax Inc. - Sulphur Springs**
Sulphur Springs, TX | 903.885.3375

**Datamax Inc. - Tyler**
Tyler, TX | 903.939.2255

## datamaxarkansas.com

# Advantages You'll Realize.

### Workflow Management
Automate complex multi-department processes including: accounts payable processing, case management, contract management, procurement, permitting and human resource onboarding, and others.

### Privacy and Security Management
Deploy privacy and security solutions and services developed specifically to comply with the many regulatory requirements established within the Federal Information Security Management Act (FISMA).

### Electronic Document Management
Increase productivity by automatically converting scanned images to editable documents, in multiple file formats, directly from a MFP device.

### Print On Demand
Brochures, building & planning permits, and public works documentation can be securely submitted to networked printers anywhere within your facilities, at any time.

### Cost Reduction and Management
Eliminate expensive pre-printed government forms, minimize the need for multiple fax lines, and control print costs through enforceable print management policies.

# Services We Offer.

### Unified Communications as a Service (UCaaS)
Datamax's UCaaS unifies government-related channels for communicating and conducting business - phone system, team chat and messaging, video conferencing, file collaboration and more - under one manageable, reliable, and secure platform.
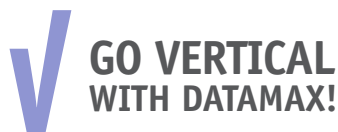
### Network Management
Leverage comprehensive network services featuring **TechCare**® Managed IT Services, Cloud Services, Information Security Services, and **TechCare**® **University** User Training for IT specific initiatives—all supported by 24/7 **TechView**® remote help desk support.

### Print Management
Optimize your print output through best-in-class print technology and the industry's most responsive approach to managed print services— **PrintCare**™. All supported 24/7 by **PrintView**™—remote access for printing and connectivity.

## √ GO VERTICAL WITH DATAMAX!

To request more information, client references, or schedule an appointment, please give us a call or visit us at www.datamaxarkansas.com/govertical. For quick access, please scan our QR Code.